Reviewer’s report

Title: How important is clinical decision support in the quality of telephone triage? A retrospective analysis of triage documentation

Version: 2 Date: 28 January 2014

Reviewer: Carl Thompson

Reviewer’s report:

I am content that the changes made reflect the review comments previously made and have improved the paper. HOWEVER, I would still like the fact that there was no a priori sample size calculation made prior to the study (an important element in combating risk to bias in any experimental design) made clear. It should not prevent publication that there was none... but it should be make explicit. Obviously, the confidence intervals imply a degree of precision in any differences found but it is necessary to let the reader know that this is for pragmatic rather than design features (we sampled enough people rather than "we needed X amount of individuals to show a clinically important difference of Y% in the primary measure" and we managed to recruit Z%).