Reviewer's report

Title: Person-centred web-based support - development through a Swedish multi-case study

Version: 2 Date: 18 November 2012

Reviewer: Joakim Ekberg

Reviewer's report:

The protocol is interesting and outlines a much needed aspect to design in health care. I found it well written and sound and look forward to the results.

There are however two issues I think are glossed over that if possible should be given some consideration.

Discretionary Revisions

1. The outline for the meta-review is suitable for the purpose, however, in "the use of people's experiences" the ambition is to capture user needs using several methods, however, capturing user needs and the method how these needs are transformed into requirements are not trivial and without a outline of how these processes are to be analysed and compared the step appears to me missing the most interesting aspect

2. In the "processing and analysis" there is an outline for analysis of several factors, however, design is highly context-dependent and I miss some discussion of the analysis of structure and process variables which I believe are important if a general level of knowledge are to be generated.

Level of interest: An article whose findings are important to those with closely related research interests

Quality of written English: Acceptable

Statistical review: No, the manuscript does not need to be seen by a statistician.

Declaration of competing interests:

I declare that I have no competing interests