Reviewer's report

**Title:** A dialogue-based web application enhances personalized access to healthcare professionals - an intervention study.

**Version:** 9  **Date:** 4 August 2012

**Reviewer:** Dean Sittig

**Reviewer's report:**

I congratulate the authors on their responses to the reviewers' comments.

**Level of interest:** An article whose findings are important to those with closely related research interests

**Quality of written English:** Acceptable

**Statistical review:** No, the manuscript does not need to be seen by a statistician.

**Declaration of competing interests:**

No conflicts.