Reviewer's report

Title: Users' perspectives of key factors to implementing electronic health records in Canada: a Delphi study

Version: 3 Date: 23 July 2012

Reviewer: Anne Holbrook

Reviewer's report:

Comments re: revised manuscript.

Overall this version is much improved and the detailed response to reviews is very well formulated. However the manuscript still tends to over-advertise the clinical and policy importance of the work. There is also a considerable literature review and actual EMR/EHR implementation experience in Canada that is not cited.

I would suggest two further areas for edits:

- since the authors fail to specify, it is very likely that the vast majority of participants are NOT actual EHR users, as is claimed in the manuscript, rather they belong to potential user groups. At one point, the term 'potential user' is added but throughout the rest of the document, participants are described as users. This is misleading, as it leaves an unwarranted air of legitimacy that is gained by actual experience using an EHR. Since the abstract is the section most commonly read, I would suggest that the (lack of) experience with EHRs be clarified there.

- the limitations section, while now clarifying the major flaw in this kind of study - that being opinions on what might potentially influence implementation success as opposed to actual evidence from implementations (of which there are now many), should recognize that this is a very small survey sample size and is dominated by women, both factors tending to bias and/or decrease generalizability of the results.