Reviewer's report

**Title:** Phase 1 pilot study of e-mail support for people with long term conditions using the Internet

**Version:** 1  **Date:** 28 December 2010

**Reviewer:** Ian Ricketts

**Reviewer's report:**

- **Major Compulsory Revisions**
  - None

- **Minor Essential Revisions**
  1. Background, para 2, line 7 – ‘fits’ -> ‘fit’
  2. Background, para 3, line 4 – ‘counter the effect of’ -> ‘enhance’
  3. Background, para 4, line 5 – delete ‘their use of the internet will make them’
  4. Background, para 4, line 6 – ‘and make them’ -> ‘and be’
  5. Background, para 4, line 7 – ‘control may also’ -> ‘control may also affect’
  6. Background, para 4, line 8 – delete ‘impact on’
  7. Background, para 4, line 8 – ‘LTC and on’ -> ‘LTC and’
  8. Provide the appendices (1) and (2) referred to in Methods para 5.
  9. Discussion, para 5, line 4 – delete ‘there were also’
  10. Discussion, para 7, line 2 – ‘or RCT’ -> ‘our RCT’
  11. Conclusions line 7 – delete trailing ‘.’
  12. Authors’ Contributions, para 3, line 2 – append ‘.’
  13. References, (29) duplicates (20) – amend accordingly

- **Discretionary Revisions**
  - None

**Level of interest:** An article of importance in its field

**Quality of written English:** Needs some language corrections before being published

**Statistical review:** No, the manuscript does not need to be seen by a statistician.

**Declaration of competing interests:**
I declare that I have no competing interests