Reviewer’s report

Title: The Deployment of a Tissue Request Tracking System for the CHTN: A Case Study in Managing Change

Version: 2 Date: 8 February 2010

Reviewer: Pieter Hendrik Jan H Riegman

Reviewer’s report:

This article describes the hurdles found in the deployment of a new application and data migration for tracking and requesting tissue samples covering a group of biobanks. It is refreshing to read about what can happen in case biobank managers do decide to make such an important step. Moreover, because these step need to be taken after one or two decades. Here several items to consider upfront are given on basis of experience. The process is well described and very educational for the biobanking community.

The only point I am concerned about is that the title makes it difficult for potential readers to track the article and identify it as interesting. I would suggest to add at least the word "biobank" in the title.

Level of interest: An article of importance in its field

Quality of written English: Acceptable

Statistical review: No, the manuscript does not need to be seen by a statistician.