Reviewer’s report

**Title:** Building an Ethical Environment Improves Patient Privacy and Satisfaction in the Crowded Emergency Department: a quasi-experimental study

**Version:** 1  **Date:** 23 October 2012

**Reviewer:** Raymond D Pitetti

**Reviewer’s report:**

This is an interesting article that is fairly well written. The methods are sound and the conclusions are appropriate. The manuscript would benefit from a clearly written hypothesis. In addition, the methods section can be substantially condensed. Much of what is written under "Intervention" can be deleted. It is not clear why only discharged patients were included and admitted patients excluded. Also, it is unclear why there was a two year gap between patients initially surveyed and those who completed the follow up survey. My assumption is that this was due to the intervention but this is not explicitely stated.

**Level of interest:** An article of importance in its field

**Quality of written English:** Acceptable

**Statistical review:** No, the manuscript does not need to be seen by a statistician.

**Declaration of competing interests:**

I declare that I have no competing interests