Reviewer's report

**Title:** A Survey of Web-Based Training in an Integrated Healthcare Delivery Network: Do Age, Education, Computer Skills or Attitudes Matter?

**Version: 1 Date: 21 April 2008**

**Reviewer:** Shaun Treweek

**Reviewer's report:**

**General**

As the authors state, the internet offers the possibility of using web-based systems to deliver CME and other training. The key word, of course, is ‘possibility’ and it is good to see that the authors are studying the actual uptake of their CME program. I don't have any major concerns about the paper, and those I have ought not to be hard to deal with. My specific comments are listed below under the headings used by Biomed Central.

Major Compulsory Revisions (which the author must respond to before a decision on publication can be reached)

None.

Minor Essential Revisions (such as missing labels on figures, or the wrong use of a term, which the author can be trusted to correct)

**Title**

1. The primary outcome of the study is satisfaction and I think this should be mention in the title. The easiest way to do this would be to change the ending of the title to ‘..attitudes matter for satisfaction?’. The authors may have a better suggestion but as it stands the title suggests that effectiveness was measured, which is not the case.

**Figures**

1. There is no reference in the text to Figure 3. I think it would be fine to drop this figure.

2. The figure labels (ie. Figure 1, Figure 2 etc) obscure parts of some figures, which needs to be sorted out. Also, while colour helps on-screen to discriminate between, say, different sexes, when printed out on a black and white printer (as I did) it is impossible to tell the difference. The same is true of the categories of Figure 1. It would be useful to use, say shading (Figure 1) and different shaped symbols (Figure 2) to make it easier to tell what is what.

3. Figure 2 has a symbol ‘se’; it is not clear what this is and, as far as I can see, could be removed without losing useful information.
Discretionary Revisions (which are recommendations for improvement but which the author can choose to ignore)

None

**Level of interest:** An article whose findings are important to those with closely related research interests

**Quality of written English:** Acceptable

**Statistical review:** No, the manuscript does not need to be seen by a statistician.

**Declaration of competing interests:**

I declare that I have no competing interests.