Reviewer’s report

Title: Positive patient experiences in an Australian integrative oncology center

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Reviewer: Caroline Hoffman

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The authors are to be commended for choosing a novel qualitative approach to obtaining feedback from patients attending an integrative oncology centre. As well as providing some interesting results it provides an interesting model for other similar centres to evaluate the benefits found. The authors have also integrated the findings well into theoretical models.

The fact that they have created their own study-specific questionnaire is a weakness as it is not a validated tool however this is less of an issue in qualitative research. It would be interesting to know how the researchers chose the five day period when they did the evaluation and whether there were any special reasons for these dates, i.e. were there special events on? Were more people than usual coming to the centre? Was it a ‘normal week’ at the centre?