Reviewer’s report

**Title:** The multipolar performance framework A heuristic to tackle the complexity of performance of health care organisations

**Version:** 2  **Date:** 30 November 2013

**Reviewer:** Jaap van den Heuvel

**Reviewer’s report:**

Dicretionary Revisions

1. It is not quite clear in what way the adaptations of the Sicotte model to the MPF are essential. For instance; could the heuristic for dynamic assessment of performance on page 9 have been done with the Sicotte model as well. Or are the adaptations essential for the heuristic.

2. In this respect, the authors could perhaps elaborate a bit more on the second and third modifications on page 6 and 7 of the article.

3. It would be clarifying if the authors could demonstrate the added value of their model compared to the Sicotte model in the heuristic on page 9. So which conclusions could not have been drawn if the Sicotte model had been used.

4. Since the article deals with the MPF model, which uses a different terminology, it would perhaps be best to add a figure of the MPF model as well.

**Level of interest:** An article whose findings are important to those with closely related research interests

**Quality of written English:** Acceptable

**Statistical review:** No, the manuscript does not need to be seen by a statistician.

**Declaration of competing interests:**

I declare that I have no competing interests.