Reviewer's report

Title: From the parents' perspective: a user-satisfaction survey of immunization services in Guatemala

Version: 1 Date: 12 December 2013

Reviewer: Adalid Zamora Gutierrez

Reviewer's report:

The research question is clear and well defined. It is a well-targeted research with methodology described properly. The presentation of results is clear enough and meets the standards. Discussion of results and conclusions are related and clarity and supported by the data. Research limitations and potential biases are clearly stated. The existence and importance of previous work on the topic is recognized. The title and abstract of the manuscript related to the findings. It is an acceptable manuscript.

Level of interest: An article whose findings are important to those with closely related research interests

Quality of written English: Acceptable

Statistical review: No, the manuscript does not need to be seen by a statistician.

Declaration of competing interests:

I declare that I have no competing interests.