Reviewer’s report

Title: Randomised controlled trial of an automated, interactive telephone intervention (TLC Diabetes) to improve type 2 diabetes management: Baseline findings and six-month outcomes

Version: 4 Date: 29 May 2012

Reviewer: Rachel Jordan

Reviewer’s report:

The authors have responded well to my comments but I have 2 points which should be addressed as minor essential revisions:
Abstract: reduction in usual care stated as 0.2% to make it clear
Table 2: there should be clear indication of which values are means and SD and which are medians and IQR

Level of interest: An article of importance in its field

Quality of written English: Acceptable

Statistical review: No, the manuscript does not need to be seen by a statistician.

Declaration of competing interests:

I was previously paid to evaluate Birimingham Own Health, a telephone care management intervention service which included people with poorly managed diabetes. This is a service jointly run by a Birmingham PCT, Pfizer Healthcare Solutions and NHS Direct. This did not affect my review of this paper.