Reviewer’s report

Title: Randomised controlled trial of an automated, interactive telephone intervention (TLC Diabetes) to improve type 2 diabetes management: Baseline findings and six-month outcomes

Version: 3 Date: 31 January 2012

Reviewer: jackie sturt

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This is an interesting and well written paper of a trial of an automated bespoke telephone system to facilitate diabetes self-management. I have only one issue with the paper but I feel it does need addressing.

Major Compulsory Revisions
The authors need to discuss the limitations of the study as the discussion is very positive towards the intervention. No mention is made of the impact of the smaller sample size and the impact of the methodological adjustments which took place on the reliability of the findings for example. There are limitations of the intervention also such as those associated with socio-economic factors and the fact that to participate you need reliable access to a telephone. The authors need to be a little more self-critical of the study.

Level of interest: An article of importance in its field

Quality of written English: Acceptable

Statistical review: Yes, but I do not feel adequately qualified to assess the statistics.