Reviewer’s report

Title: Patient Satisfaction In Marmara University Outpatient Chemotherapy Unit In Istanbul Turkey

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Reviewer: Dr Susan Beck

Level of interest: not specified

Advice on publication: Other (see below)

This paper is a report of a patient satisfaction survey that was conducted in an outpatient chemotherapy unit in Turkey. Although not new in itself, there has been little application of such work in Turkish therefore it adds to our understanding of what can be learned from such approached internationally. There is little literature review although the literature in this field is extensive. Such a review may be beyond the scope of this brief report however some discussion of patient satisfaction is warranted (there actually is more in the discussion section that could be relocated). The article should be strengthened in the following ways:
1. Add a description of the survey in cluding number of items, scaling, key concepts and a summary of any published reports as to its psychometric properties.
2. Please specify whether back translation was used in converting the survey to Turkish.
3. Please report the response rates or refusal rate. How many patients were approached to obtain 100 surveys.
4. The authors used a consecutive (rather than random) sampling technique. This should be corrected.
5. They need a Table to better summarize the results. Very little data are actually presented (only demographics).

Competing interests:

None declared.