Reviewer’s report

Title: Determinants of patient satisfaction in ambulatory oncology: a cross sectional study based on the OUT-PATSAT35 questionnaire

Version: 2 Date: 2 August 2011

Reviewer: Juan Ignacio Arraras

Reviewer’s report:

I think this is a very interesting study: the authors are offering useful information on methodology and also on areas of intervention to improve satisfaction with care.

• Major Compulsory Revisions
  none.
• Minor Essential Revisions
  - inclusion criteria: were patients just in the first treatment line or had some of them received previous lines? (in this second case maybe number of treatment lines could be a related factor with satisfaction?).
  page 5: the authors say not all patients were invited to participate on a systematic basis. Could the authors clarify this sentence?
  It might be good if authors explained the reasons to study the relations between the core questionnaire and the SAT instrument: e.g. do the authors aim to study the relation between Quality of Life and satisfaction?.
  The discussion looks very interesting. It might be good if authors included a comment on the differences among groups based on marital status – patients living alone are less satisfied with information than those with family

Discretionary Revisions

When comparing groups based on treatment modality: were there a group of patients treated just with RT and another only with CT, or there were also patients with both treatment modalities included in the analyses?

Level of interest: An article of importance in its field

Quality of written English: Acceptable

Statistical review: No, the manuscript does not need to be seen by a statistician.

Declaration of competing interests:
'I declare that I have no competing interests'