Reviewer’s report

Title: Evaluation of Patient Satisfaction of an Outpatient Gastroscopy Service in an Asian Tertiary Care Hospital

Version: 1 Date: 4 April 2012

Reviewer: Richard Kozarek

Reviewer’s report:

Major compulsory revisions:

1. Please comment in the extremely low dose of midazolam utilized for endoscopy and compare this with previously published data. It is possible that a significantly higher rate of patient satisfaction would have been realized with improved sedation.

2. Please define the timing of post-procedural interviews in minutes post-procedure and whether having a family member/significant other present with the patient influenced patient satisfaction rate.

Minor essential revisions:

1. Minor grammar suggestions:
   a. Problem rate, pages 10 and 13 = dissatisfaction rate.
   b. Page 4, paragraph 3, line 1 = … satisfaction have been….
   c. Page 5, paragraph 1, line 2 = … to date….
   d. Page 12, paragraph 2, line 1 = As different health care systems vary in aspects which patients consider important….
   e. Page 13, paragraph 2, line 1 = … has been recognized….

Level of interest: An article of importance in its field

Quality of written English: Acceptable

Statistical review: No, the manuscript does not need to be seen by a statistician.

Declaration of competing interests:

I declare that I have no competing interests. RAK