Author's response to reviews

Title: A qualitative study of the impact of the implementation of advanced access in primary healthcare on the working lives of general practice staff

Authors:
Sanjiv Ahluwalia (sanjivahluwlia@btinternet.com)
Maxine Offredy (M.V.Offredy@herts.ac.uk)

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Formatting changes requested
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**Figures** - It is important for the final layout of the manuscript that the figures are cropped as closely as possible to minimise white space around the image. Our online figure cropping guide may be of some help, and can be viewed here: [http://www.biomedcentral.com/info/ifora/cropping](http://www.biomedcentral.com/info/ifora/cropping).

We have cropped the figures to minimize the white space as requested.