Reviewer’s report

Title: Reduction of missed appointments at an urban primary care clinic: a randomised controlled study

Version: 1 Date: 2 August 2010

Reviewer: Una Macleod

Reviewer’s report:

This is an interesting paper detailing an intervention to reduce missed appointments in primary care and the authors have written it well and highlighted the study and therefore the intervention’s limitations.

Is the sub-group analysis powered sufficiently to draw the conclusions the authors have drawn?

What is ‘allophone’?

Level of interest: An article of importance in its field

Quality of written English: Acceptable

Statistical review: Yes, but I do not feel adequately qualified to assess the statistics.

Declaration of competing interests:

I declare that I have no competing interests