Reviewer's report

**Title:** A qualitative study of patients' views on quality of primary care consultations in Hong Kong

**Version:** 2  **Date:** 15 August 2008

**Reviewer:** Hilde Bastiaens

**Reviewer's report:**

**Overall comments**
Nicely developed study and well written.
The results are not ‘new’, as the authors also acknowledge but it is nice to see that the themes identified are ‘universal’ themes.

**Major Compulsory Revisions**
As a reader, I would like to have more information on the analysis process and maybe the list of the 16 categories?
Why was the analysis not done on the original Cantonees transcripts?

**Discretionary revisions (reference)**
Low expectation and desire for shared decision making: in Europe this is not always as clear either. In a European study on older people’s views on involvement in their primary health care, we found that the desire to be involved was different for different people. People over 70 do want to be involved in their care but their definition of involvement is more focussed on the ‘caring relationship’, ‘person-centred approach’ and ‘receiving information’ than on ‘active participation in decision making’.Ref. Patient education and counseling 2007, 68(1):33-42.

**Level of interest:** An article of importance in its field

**Quality of written English:** Acceptable

**Statistical review:** No, the manuscript does not need to be seen by a statistician.

**Declaration of competing interests:**
I declare that I have no competing interests.