Reviewer's report

Title: Postal Survey Methodology To Assess Patient Satisfaction in a Suburban Emergency Medical Services System: an observational study.

Version: 4 Date: 20 May 2007

Reviewer: Jose M. Quintana

Reviewer's report:

General
At this time, most of the questions raised have been answered satisfactorily.

-------------------------------------------------------------------------------

Major Compulsory Revisions (that the author must respond to before a decision on publication can be reached)

-------------------------------------------------------------------------------

Minor Essential Revisions (such as missing labels on figures, or the wrong use of a term, which the author can be trusted to correct)

-------------------------------------------------------------------------------

Discretionary Revisions (which the author can choose to ignore)

What next?: Accept without revision

Level of interest: An article of importance in its field

Quality of written English: Acceptable

Statistical review: No, the manuscript does not need to be seen by a statistician.

Declaration of competing interests:
'I declare that I have no competing interests'