Before you receive education about the Dementia Care in Hospitals Program, we are interested in your views and experience of dealing with patients with cognitive impairment and their carer/family. The information will assist the hospital in training staff, improving the quality of care for these patients, and improving communication with carers/families.

All replies will be strictly confidential and you will not be identified in any way.

Please tick the box which best describes your position.

☐ clinical staff, e.g. nursing, medical, allied health etc  ☐ non-clinical staff e.g. engineers, ward clerks, etc

Non-clinical Staff: Have you ever been offered in-service or education on dementia or delirium?

Yes ☐ No ☐

1. What proportion of patients do you think you come across in the hospital with dementia, delirium or memory and thinking difficulties?

10% ☐ 20% ☐ 30% ☐ 40% ☐ 50% ☐ 60% ☐ 70% ☐ 80% ☐ 90% ☐

2. How would you rate your confidence in dealing with patients with dementia, delirium or memory and thinking difficulties?

very low ☐ low ☐ satisfactory ☐ high ☐ very high ☐

3. How would you rate your level of comfort in dealing with patients with dementia, delirium or memory and thinking difficulties?

very low ☐ low ☐ satisfactory ☐ high ☐ very high ☐

4. How would you rate the level of organisational support you receive when dealing with patients with dementia, delirium or memory and thinking difficulties?

very low ☐ low ☐ satisfactory ☐ high ☐ very high ☐

5. How would you rate your level of job satisfaction in dealing with patients with dementia, delirium or memory and thinking difficulties?

very low ☐ low ☐ satisfactory ☐ high ☐ very high ☐
6. In your experience how well equipped is the hospital environment to meet the needs of patients with dementia, delirium or memory and thinking difficulties?

- very low  
- low  
- satisfactory  
- high  
- very high

7. Have you experienced any problem or difficulty working with patients with dementia, delirium or memory and thinking difficulties?

- Yes  
- No

If you answered yes, please list the 3 most significant difficulties:

1. ....................................................................................................................................
   ....................................................................................................................................

2. ....................................................................................................................................
   ....................................................................................................................................

3. ....................................................................................................................................
   ....................................................................................................................................

8. What do you think is important in working or communicating effectively with patients with dementia, delirium or memory and thinking difficulties? Please list the 3 most important:

1. ....................................................................................................................................
   ....................................................................................................................................

2. ....................................................................................................................................
   ....................................................................................................................................

3. ....................................................................................................................................
   ....................................................................................................................................

9. Have you experienced any problem or difficulty working with the carer or family of patients with dementia, delirium or memory and thinking difficulties?

- Yes  
- No

If you answered yes, please list the 3 most significant difficulties:

1. ....................................................................................................................................
   ....................................................................................................................................

2. ....................................................................................................................................
   ....................................................................................................................................

3. ....................................................................................................................................
   ....................................................................................................................................