Questionnaire
(to be answered by patients)

In order to improve our quality of service, please kindly fill out the following questions.

1) What’s your major problem today? ______________________________

2) Have you ever been treated for this problem before seeing this mission?
   □ a. Yes  □ b. No

3) What kind of health information was provided to you today? *Multiple choices
   □ a. none  □ b. medical care  □ c. personal hygiene
   □ d. drug  □ e. others, please specify

4) How well did you understand what the doctor(s) told you?
   □ a. very much  □ b. so so  □ c. poorly

5) Do you understand how to care for your health problem(s) in the future?
   □ a. Yes  □ b. No  □ c. not sure

6) How did you learn about this mission? *Multiple choices
   □ a. word of mouth  □ b. sign/flier  □ c. radio  □ d. health provider

7) How long does it take you to get here from home?
   About _______ hour(s),
   by _______ *Multiple choices
   □ a. on foot  □ b. public transportation (ex: bus)
   □ c. personal vehicle (ex: car, motorcycle)  □ d. others: ________________ (ex: animal)

8) Please rate your overall experience with this mission.
   □ a. excellent  □ b. average  □ c. poor

9) How often would you like to see the services being provided by this mission?
   □ a. every 2 months  □ b. every 4 months  □ c. every 6 months
   □ d. every year  □ e. never again

10) Will there be medical providers to follow up your problem?
    □ a. Yes  □ b. No

11) How long does it take you to go to the nearest health provider (including clinic, health center, or hospital) from your home?
    About _______ hour(s),
    by _______ *Multiple choices
    □ a. on foot  □ b. public transportation (ex: bus)
    □ c. personal vehicle (ex: car, motorcycle)  □ d. others: ________________ (ex: animal)
**Personal information**

12) Sex  
   - a. female  
   - b. male

13) Age  
   __________ years old

14) Current Marital status  
   - a. single  
   - b. married  
   - c. divorced

15) How many years of education do you have?  
   - a. never  
   - b. primary school  
   - c. secondary school  
   - d. high school  
   - e. college  
   - f. master or above

16) Ethnicity  
   - a. Swazis  
   - b. others________

● interviewer’s signature : ____________________________

*Thank you very much for your time and cooperation!!*