### Domain 1: research team and reflexivity

#### Personal Characteristics

1. **Interviewer/facilitator**
   - Which author/s conducted the interview or focus group?
   - Telephone interviews: RG, TQ, SR, UR, and DH, p.12
   - Focus group interviews: MR, MH, p.13

2. **Credentials**
   - What were the researcher’s credentials?
   - DH, PhD, MScN, RN
   - ST, PhD, MA Social Sciences
   - RG, MA Public Health
   - RWM (data manager)
   - SR, PhD, MScN, RN
   - MH, PhD, MScN, RN
   - MR, PhD, MA Sociology, RN.

3. **Occupation**
   - What was their occupation at the time of the study?
   - DH: Research Associate
   - ST: Research Associate
   - RG: Research Associate
   - RWM: data manager
   - SR: Research Associate
   - MH: Junior professor, group leader.
   - MR: Full Professor, site leader, group leader.

4. **Gender**
   - Was the researcher male or female?
   - Female and male (each forename is described on the title page)

5. **Experience and training**
   - What experience or training did the researcher have?
   - DH, RG, ST and MR had extensive experience in face-to-face interviews. They had also supervised qualitative research.

#### Relationship with participants

6. **Relationship established**
   - Was a relationship established prior to study commencement?
   - DH and SR were involved in the initial discussions with the management of the participating nursing homes.

7. **Participant knowledge of the interviewer**
   - What did the participants know about the researcher?
   - Participants knew about the researchers’ affiliation.

8. **Interviewer characteristics**
   - What characteristics were reported about the interviewer/facilitator?
   - None.

### Domain 2: study design

#### Theoretical framework

9. **Methodological orientation and Theory**
   - What methodological orientation was stated to underpin the study?
   - Directed content analysis, p. 14

#### Participant selection

10. **Sampling**
    - How were participants selected?

11. **Method of approach**
    - How were participants approached?
    - Telephone and face-to-face, p. 11, 13

12. **Sample size**
    - How many participants were in the study?
    - 34 telephone interviews with 9 participants and 15 focus group interviews with 146 participants in total, p. 13

13. **Non-participation**
    - How many people refused to participate or dropped out? Reasons?
    - N/A.

#### Setting

14. **Setting of data collection**
    - Where was the data collected?
    - Focus group interviews were conducted in the nursing homes, p. 13

15. **Presence of non-participants**
    - Was anyone else present besides the participants and researchers?
    - No.

16. **Description of sample**
    - What are the important characteristics of the sample?
    - See table 5: Characteristics of the interviewees in the telephone and group interviews

#### Data collection

17. **Interview guide**
    - Were questions, prompts, guides
    - The overall interview topics were
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