Interviewer
Name:  
Date:  
Location:  

Interviewee
Name:  
Sex:  
Position:  

Questions
1. Please take me through your typical working day.
   Probe:
   - Hours of duty per midwife per week
   - Number of night shifts per midwife
   - Annual leave respected
   - Average number of deliveries per day
   - Workload: some women are unattended to for this reason
   - How often do you have to monitor a woman during her active phase of labor?
   - How do you manage the third stage of labor here?

2. As a birth attendant, how do you feel about the services you provide?
   Probe:
   - Dissatisfaction/satisfaction; when and why it happens

3. As a birth attendant, what may be the potential obstacles for you to provide good delivery care?
   Probes:
   - Inadequate essential drugs in case of complications and emergencies
   - Insufficient and inappropriate labor and postnatal rooms
   - Inadequate monitoring equipment e.g. Foetoscope, Cardiotocogram (CTG)
   - Availability of drugs for pain management
   - Presence of oxygen and neonatal resuscitation equipment
   - Presence of incubators
   - Availability and access to blood transfusions
   - Presence of ambulance and prompt referral system
   - Client personality (easy/difficult clients)
   - Workmate relation

4. How accessible is your hospital for the women in your catchment area?
   Probes:
   - Distance
   - Transportation from home to facility
   - Terrain/weather

5. What is your ability to ensure maximum cleanliness, hygiene and respect aseptic procedures?
   Probes:
   - Constant water flow
   - Enough cleaners
   - How common are post-operation/puerperal infections
   - Adequate disinfecting material

6. What is your opinion on the cost of services you provide in regard to the socioeconomic status the women?
   Probes:
   - Cost of services
   - Subsidies
   - Confiscation of mother or property in case of failure to pay

7. What is your opinion on birth companions?
   Probe:
   - Are they helpful?
   - Choice of companion
   - Effect of husband’s presence

8. How do you consider and adapt to cultural/traditional practices or beliefs?
   Probes:
   - Traditional birth rituals: facility adapted
   - Choice of sex of provider

9. Do women have to wait to be attended to after arrival at hospital?
   - On average how long does she have to wait?

10. How long does it take before the mother sees her newborn after delivery?
    - When do you proclaim the sex of the baby to her?

11. What do you consider prime after delivering the baby?
    - Mother/baby
    - Who do you give more attention to?
<table>
<thead>
<tr>
<th>Question</th>
<th>Details</th>
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<tr>
<td>12. What does your post delivery care include?</td>
<td>- How often are post delivery ward rounds done?</td>
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<td>13. Any further care that you provide to mother after she delivers?</td>
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<td>14. Do you provide information to mothers upon discharge?</td>
<td>Probes:</td>
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<td></td>
<td>- What information?</td>
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<td></td>
<td>- Mother and baby care</td>
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<td>- Postnatal visits/ Immunization</td>
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**Closing**

I thank you for sharing experience with me and giving me your precious time. Are there any questions or further information you would like to share with me?

May I contact you in case I need further information? In case you want to contact me please don’t hesitate: Tel…