Monitoring of water sample test results: 94.1%
Water sampling for testing: 82.4%
On-Call to patients for technical issues (24-hour): 76.5%
On-Call to patients for technical issues (Daily): 58.8%
Servicing of water treatment equipment: 94.1%
Servicing of HD machine: 100.0%
Set-up of equipment in patient's home: 94.1%
Technical teaching of patient during training: 47.1%
Home Assessment: 100.0%
Assessment of patient for suitability (Technical Component): 70.6%