RESIDUAL DAMAGE

- Quiet, undisturbed room
- Be sure of patient’s/caregiver’s comprehension about diagnosis/illness status
- Ask about their thoughts and feeling (affective elaboration)
- Reassuring and legitimating
- Proposing the therapeutic options
- Negotiating the therapeutic options and clarify the doubts
- Summarizing

PHYSICIAN (Team)

Psychologist

Social worker

Local Services for continuity of care (included the General Practitioner)

END OF LIFE

Abilities:
- Respect
- Eye contact
- Calm
- Active listening
- Simple words
- Elasticity

Palliative Care Team

Spiritual Assistance