Key lessons

| 47 | During the pre-hospital emergency medical response to this major incident, were there any particular problems that may be improved in future major incidents?  
|    | □ Yes  
|    | □ No  
|    | If yes: In what area/s did the problem/s occur?  
|    | □ Issues related to pre-incident situation in the country/region  
|    | □ Issues related to EMS situation before the major incident  
|    | □ Nature of the incident itself  
|    | □ The EMS response  
|    | □ Characteristics of the patients  
|    | □ Other – please specify |

| 48 | During the pre-hospital emergency medical response to this major incident, were there any particular successes that may enhance the response to future major incidents?  
|    | □ Yes  
|    | □ No  
|    | If yes: In what area/s did the problem/s occur?  
|    | □ Issues related to pre-incident situation in the country/region  
|    | □ Issues related to EMS situation before the major incident  
|    | □ Nature of the incident itself  
|    | □ The EMS response  
|    | □ Characteristics of the patients  
|    | □ Other – please specify |