Participants completed the study 
n = 72

- Used speaker? 
n = 72
  - Yes
    - Activate speaker 
n = 21
      - Yes
        - Instructions 
n = 1
        - Activated w/o instructions 
n = 21
        - Activated w/ instructions 
n = 1
      - No
        - Unable to activate 
n = 23
          - Hung up → recall 
n = 6
          - No display light 
n = 5
    - No
      - Activated w/o instructions 
n = 4
      - Activated w/ instructions 
n = 20
      - Unable to activate 
n = 23
        - Hung up → recall 
n = 4
        - No display light 
n = 10
  - No
    - Activate speaker? 
n = 72
      - Yes
        - Instructions 
n = 46
          - Yes
            - Activated w/o instructions 
n = 4
          - No
            - Unable to activate 
n = 23
              - Hung up → recall 
n = 4
              - No display light 
n = 10
        - No
          - Activated w/o instructions 
n = 2
          - Activated w/ instructions 
n = 2
          - Unable to activate 
n = 23
            - Hung up → recall 
n = 4
            - No display light 
n = 10
  - No
    - Have no speaker 
n = 3

- Instructions
  - Activated w/o instructions 
n = 6
  - Activated w/ instructions 
n = 1
  - Unable to activate 
n = 23
    - Hung up → recall 
n = 4
    - No display light 
n = 10