Additional file 6.

Search strategies

**PubMed**
- Patient flow (TiAb)
- Patient turnover (TiAb)
- Caseload (TiAb)
- Case Load (TiAb)
- Case loads (TiAb)
- Caseloads (TiAb)
- Workload (MeTiAb)
- Work load (TiAb)
- Work loads (TiAb)
- Department volume (TiAb)
- Efficiency (Ti)
- Effectiveness (Ti)
- Waiting times (TiAb)
- Length of stay (Me)
- OR
- Crowding (Me)
- AND
- Emergency (TiAb)
- AND
- Emergency service, hospital (Me)
- Emergency nursing (Me)
- Emergency department (TiAb)
- Emergency departments(TiAb)

**British Nursing Index (OVID HOST)**
- Patient flow (TiAb)
- Patient turnover (TiAb)
- Workload (TiAb)
- Caseload (TiAb)
- AND
- Triage (TiAbDeHw)
- Department volume (TiAb)
- Clinic volume (TiAb)
- Efficiency (Ti)
- Effectiveness (Ti)

**CINAHL (EBSCO HOST)**
- Workload (MH)
- Organizational efficiency (MH+)
- Patient flow* (TiAb)
- Workload* (TiAb)
Caseload* (TiAb)
AND
Triage (SHMHTiAb)
Department volume* (TiAb)
Clinic volume* (TiAb)
Efficiency (Ti)
Effectiveness (Ti)

**EMBASE**
Workload (ExpTiAb)
Emergency health services (TiDe)
Patient flow (TiAb)
AND
Emergency nursing (TiDe)
Patient turnover (TiAb)
Emergency department (TiAb)
Workloads (TiAb)
Emergency departments (TiAb)
Work load (TiAb)
Emergency room (TiAb)
Work loads (TiAb)
Emergency ward (TiAbDe)
Caseload (TiAb)
Case load (TiAb)
Caseloads (TiAb)
Case loads (TiAb)
Department volume (TiAb)
Department volumes (TiAb)
Clinic volume (TiAb)
Clinic volumes (TiAb)
Efficiency (Ti)
Effectiveness (TiAb)
Waiting times (TiAb)
Length of stay (TiAbDe)
AND
Crowding (TiAbDe)
AND
Emergency (TiAb)

**Cochrane Library**
Patient flow (TiAb)
Emergency service, hospital (KW)
Patient turnover (TiAb)
AND
Emergency nursing (KW)
Waiting times (TiAb)
Emergency department (TiAb)
Workload (KWTiAb)
Emergency departments (TiAb)
Work load (TiAb)
Emergency ward (TiAb)
Caseload (TiAb)
Emergency wards (TiAb)
Caseloads (TiAb)
Case load (TiAb)
Department volume (TiAb)
Department volumes (TiAb)
Clinic volume (TiAb)
Efficiency (Ti)
Effectiveness (Ti)
Length of stay (KWAb)
OR
Crowding (TiAb)
AND
Emergency (TiAb)