Does accreditation make a difference to quality and performance? What are its cost implications and what benefits are realised? How can it be improved? To what extent can consumer involvement be improved?

Study 1. Accreditation models
Study 2. Critical elements of accreditation
Study 3. Standards and their impact
Study 4. Standards: consumer participation and IT
Study 5. The patient experience
Study 6. Cost-benefit analysis of accreditation
Study 7. A natural experiment of what ACSQHC does to transform accreditation
Study 8. Public disclosure of accreditation results
Study 9. Tracer methodology
Study 10. Unannounced surveys
Study 11. Surveyors and their place in accreditation
Study 12. Effective and ineffective use of accreditation processes