Develop standards
- Established or affirmed by the industry
- Regularly reviewed
- Evidence based and agreed by experts or by consensus, with consumer involvement or endorsement

Apply standards
- Standards applied to performance of health care organisations (HCOs)
- Via mechanisms such as self-assessment, peer review, use of performance data [clinical and organisational]

Award accreditation
- If HCO on assessment can demonstrate levels of performance, accreditation status awarded
- If not, HCO is supported in its improvement activities and is subject to re-review processes

Periodic review
- Participant HCOs undergo periodic review
- Predicated on principles of continuous improvement
- Provides feedback on performance over time