First Step

<table>
<thead>
<tr>
<th>Report</th>
<th>Technical failures, administrative /organizational failures or human failures and violations.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Evaluate</td>
<td>A given surgical practice should be adherent to principles and protocols;</td>
</tr>
<tr>
<td>Questionnaires</td>
<td>The use of questionnaires: refer to individual’s well-being, experience, knowledge and confidence; or it could refer to the organizational characteristics of the theatre team on action.</td>
</tr>
</tbody>
</table>

Questionnaires for the medical & nursing staff once every 6 months

Good surgical practice: regular random grading of competence of surgical tasks (cannulation of the aorta, coronary anastomotic techniques, valve implantation etc)

Failures: Identification of minor and major failures and reporting

Next step

Video camera recording randomly

Human factor specialists