Baseline Patient Consultation
One-day meetings conducted in all study sites (n=6)

- Share individual patients' experience of care
- Receive information about local primary care services
- Vote on local healthcare improvement priorities ("patients' consultation")

Cluster randomization

Intervention (Patient involvement)
- n=3 Study Sites
- n=44 Professionals
- n=17 Patients
- Receive feedback on patients' consultation
- Deliberate on local improvement priorities with patients and professionals

Control (No patient involvement)
- n=3 Study Sites
- n=45 Professionals
- No feedback on patients' consultation
- Deliberate on local improvement priorities with professionals only

Outcomes
1. Healthcare improvement priorities
2. Intention to use the selected quality indicators
3. Costs of priority-setting