Potentially relevant articles identified (n=12,779)

Elimination of duplicated articles (n=6,603)

First level of screening: exclusion of articles obviously irrelevant (n=1,044)

Second level of screening: exclusion of articles in non peer-reviewed journals and articles not written in English or French (n=619)

Third level of screening: exclusion of articles not directly linked to wait time management (n=244)

Fourth level of screening: specific inclusion criteria (see methods)
Total articles included in systematic review (n=47)

Articles excluded after de-duplication (n=6,176)

Articles excluded after the first level of screening (n=5,559)

Articles excluded after the second level of screening (n=425)

Articles excluded after the third level of screening (n=375)

Articles excluded after the fourth level of screening (n=197)