1) Initiation stage

- Establishing the need for an intervention

Triggers:
- Legislation
- Potentially high cost issues
- Specific incident or injury
- Funding opportunities
- Peer support program
- Accreditation
- Audits

2) Pre-implementation stage

- Developing an intervention and its business case and receiving senior management/CFO approval

Content business case:
- Description program (costs)
- Implementation plan
- Rationale for the investment
  - Mandated/ordered
  - Added (financial) value:
    - Anticipated effects/costs and cost-benefit
  - Moral
  - Relationship to core business

3) Implementation and evaluation stage

- Implementing and evaluating an intervention

Evaluation methods:
- Process evaluation
- Trend analysis