Non-Response was defined using the as having less than 80% of Veterans on the site’s list with an updated documentation of clinical status in the web-based registry. Site response was defined as having >=80% of Veterans on the site list with an updated documented clinical status.

Standard REP 158 VA facilities From 21 VISNs (N=2,738 Veterans)

Run-In Phase
- Baseline Assessment August 1, 2012
- Non-Response n=88 sites in 20 VISNs (N=1,531 Veterans)
- Standard REP k=49 sites in 11 VISNS N=856 patients

Phase One
- Enhanced REP: Add External Facilitation for 6 months k=39 sites in 9 VISNS N=675 patients
- Month 6 Assessment March 12013
- Non-Response* Response (14 sites, 235 patients)*

Phase Two
- Enhanced REP Add External Facilitation for 6 months k=35 sites N=621 patients
- Month 12 Assessment September 1, 2013
- Standard REP k=39 sites N=675 patients

Follow-up Phase
- Continue Standard REP
- Month 24 Assessment August 31, 2014
- Follow-up measures of ReEngage uptake, use and mortality

*Non Response was defined using the as having less than 80% of Veterans on the site’s list with an updated documentation of clinical status in the web-based registry. Site response was defined as having >=80% of Veterans on the site list with an updated documented clinical status.