Use the models to more inquire into the situation; seek accommodations among stakeholders on change options

Act to improve the quality of care

Define “culturally feasible and systemically desirable” changes to improve the quality of care

Provide some purposeful activity models relevant to the perceived situation

Perceive the situation regarding quality of care

CG: a set of purposeful activities, based on the perceived situation as complex, designed to explore the situation and improve the quality of care

CG implementation: to fulfill this set of purposeful activities

Accom. + : Accommodation achieved
Accom. - : Accommodation Not yet achieved