Records identified through database searching (n = 14,794)

Additional records identified from previous review (n = 86) and through other sources (n = 72)

Records after duplicates removed (n = 14,188)

Records screened (n = 14,188)

Records excluded (n = 13,859)

Full-text articles assessed for eligibility (n = 329)

Studies included in review series (n = 166)

Studies included in this review (met chronic disease management criteria) (n = 55)

Full-text articles excluded, with reasons (n = 163)
- 74 Not RCTs
- 50 Did not evaluate CCDSS
- 14 Supplemental reports
- 9 Severe methodological flaws
- 7 Did not meet CCDSS definition
- 4 Did not report outcomes of interest
- 4 Only abstract published
- 1 Included in previous review

Studies included in review series (n = 166)

Studies included in this review (met chronic disease management criteria) (n = 55)