EVERY TUESDAY

9.45am and 2.45pm patient receives a SMS-alert on their mobile phone

10am and 3 pm patient will be called by an automatic telephone call with Interactive Voice Response (IVR)

Patient is asked to grade their pain intensity experienced in this morning or afternoon.

At least one pain score ≥ 5 (NRS)

All pain scores < 5 (NRS)

No actions

Patient does not answer call. Patient will receive an extra SMS-alert after 15 minutes and will be called again after 30 minutes.

Patient still does not answer call this will be reported as “Missing value”

Research nurse will call patient within 2 hours and will ask specific characteristics of the pain and give an personalized advice how to reduce the pain.

NEXT DAY*

THIRD DAY

*If the next day pain is graded as ≥ 5 the oncologists will be informed.