1. What is our list of problems in the practice?
2. Which shall we deal with first?
   a. Hint: Choose an ‘easier win’ first
3. What exactly is wrong?
   a. Whose problem is it?
   b. What are the issues?
   c. What needs to change?
   d. Where do we want to get to?
   e. What are our goals?
4. What are the options for dealing with the problem?
   a. Brainstorm options
5. What are the ‘pros’ and ‘cons’ of each option?
6. What is the best way forward?
7. What exactly do we have to do?