Data synthesised to understand the members, components, interactions, interdependencies, capacity for change, shadow systems, emergent properties and initial conditions of each case

- Observations of the organisation and the doctor patient consultation
- Organisational policies and procedures about depression care
- Audit of electronic medical records for available information
- Practice checklists for staffing, opening hours, waiting room information
- Five facilitated whole of organisation meetings
- Reflections on previous research from participants
- Reflections on observations from participants
- Reflections on the audit findings from participants
- Practice checklists for staffing, opening hours, waiting room information