Figure 3. Overall timeline

Goal 1: Collect data on facility characteristics that may be associated with successful implementation
-1. Staff Survey
-2. Staff Qualitative Interviews

Goal 2 Implement Intervention:
Implement nurse-directed telephone call intervention
-12 month of starting patients who are followed for 12 months

Goal 3 Impact of Intervention:
1. Impact of intervention on BP between facilities
2. Impact of intervention on BP within facility
3. Cost effectives of intervention

Study 1: Hypertension telemedicine nurse implementation project for veterans (HTN Improve)—staff survey
Study 2: Hypertension telemedicine nurse implementation project for veterans (HTN Improve)—qualitative interview
Study 3: Hypertension telemedicine nurse implementation project for veterans (HTN Improve)—patient self-management program