Figure 1: Conceptual Framework of Depression Care Organization

Contextual Factors
- Parent Practice Size
- Office Location (Urban/Non-urban)
- Academic Affiliation
- Regional Competition of Practices/Plans

Organizational Structure
- Resources (Staffing, Finances, Turnover)
- Quality Improvement Capability
- Information Technology (IT)
- Performance Incentives

Organizational Process
- Staff Performance
- Mental Health Integration (Coordination, Communication, Comprehensiveness)
- IT Performance

Provider Factors
- Experience
- Attitudes
- Job Satisfaction

Patient Factors
- Case Mix
- Preferences
- Cultural Factors

Patient Outcomes
- Quality of Care
- Continuity of Mental Health Care
- Satisfaction
- Equity