Patient Factors
- Gender
- Age
- Education level
- Perceived urgency
- Trust in physician
- Emotional support network

Physician Factors
- Gender
- Age (years in practice)
- Specialization
- Communication training
- Attitudes/beliefs
- Use of aids/other information

Colorectal Cancer Context
- Colon cancer/rectal cancer
- Receipt of radiotherapy
- Presence of stoma
- Post-operative complication

Shared decision making (surgical consultation)

Process
- Information exchange
- Deliberation
- Decision

Content
Cancer-related
- Type of surgical procedure
- Side effects adjuvant therapy
- Recurrence

Care-related
- Getting on with life
- Quality of life

Shared decision-making outcome

Patients
Satisfaction with:
- Role
- Information
- Treatment decision

Physician
Satisfaction with:
- Job
- Patient relationship