Assessed for eligibility: 90 practices

Excluded: 32 practices:
  - Refused to participate: 25
  - PCT withdrew from register: 7

Randomised: 58 practices
  (3608 patients; mean = 62.2 patients per cluster)

Allocated to intervention: 30 practices
  Received intervention: 30 practices
  (1674 patients; mean = 55.8 patients per cluster)

Allocated to control: 28 practices
  Received control: 28 practices
  (1934 patients; mean = 69.1 patients per cluster)

Lost to follow up: 0 practices

Analysed: 30 practices (1674 patients; mean = 55.8 patients per cluster)

Analysed: 28 practices (1934 patients; mean = 69.1 patients per cluster)

Participated in questionnaire survey:
  - 29 practices (1537 patients [53.0 patients per cluster] surveyed; 813 [28.0 patients per cluster] returned)
  - 28 practices (1519 patients [54.3 patients per cluster] surveyed; 861 [30.8 patients per cluster] returned)

713 patients [24.6 patients per cluster] included in questionnaire survey analysis

720 patients [25.7 patients per cluster] included in questionnaire survey analysis

1 practice withdrew from survey on grounds of workload

241 (I:100, C:141) patients excluded: 137 hospital care only (I:64, C:73);
  57 < 35 years old (I:31, C:26);
  2 type 1 diabetes (C:2);
  45 IGT or not diabetic (I:5, C:40)