Contacted for focus group interview (n = 40)

- Achieved contact (n = 34)
- Not achieved contact (n = 6)

Achieved contact (n = 34)

- Contacted again for telephone interviews (n = 29)
- Not achieved contact (n = 7)

Contacted again for telephone interviews (n = 29)

- Achieved contact (n = 23)
- Not achieved contact (n = 7)

Achieved contact (n = 23)

- Telephone interview (n = 19)
- No telephone interview (n = 4)

Telephone interview (n = 19)

- Not achieved contact (n = 7)

Not achieved contact (n = 7)

- Telephone interview (n = 19)
- No telephone interview (n = 4)

No telephone interview (n = 4)

- Contacted for telephone interviews (n = 29)
- Not achieved contact (n = 7)

Not achieved contact (n = 7)

- Telephone interview (n = 19)
- No telephone interview (n = 4)

Not contacted again - due to language difficulties (n = 1)