MOBILE PHONE-BASED INTERVENTION

Regular interactive phone communication between provider and clients:

**Information:**
- on services available

**Reminders:**
- Follow-up appointments
- about availability of phone based support (if experiencing side-effects)

**Support:**
- Motivation to use contraception
- Encourage continuation or safe switching

FACTORS AFFECTING USE OF PAFP
- Health beliefs (e.g. negative perception of amenorrhea)
- Lack of knowledge of methods & side-effects
- Fear or experience of side-effects
- Health concerns
  - User related e.g. missed pills or appointments

OUTCOMES
INCREASED:
- PAFP acceptance/use

REDUCED:
- Discontinuation (due to health concerns, side-effects, access, user related)
- Unsafe method switching

IMPACT
REDUCED:
- Unmet need for family planning
- Unintended pregnancy
- Repeat abortion (including unsafe)