I. ENROLLMENT

Assessed for eligibility
Responsible adult accompanying a child under 15 years infected or exposed to HIV

Target enrollment = 224
(Taking into account a 20% attrition)

Exclusion
- Follow-up appointment scheduled in less than 72 hours
- No possession of mobile phone
- Inability to communicate in English or in French

Randomization

II. ALLOCATION

Group 1 = Control / Usual Care / No reminder
Group 2 = SMS
Group 3 = Voice phone call
Group 4 = SMS + Voice phone call

III. BASELINE ASSESSMENT

Baseline data collection (For all groups)
- Details of the appointment
- Elements of feasibility

IV. FOLLOW-UP

Follow-up (at appointment)
- Absence to appointment
- Financial cost
- Time worker