Sites Invited n= 510

Site Recruitment (n=140)
- Assess eligibility (number of general practice (GP) clusters)
- Refused to participate (number of GP clusters)
- Other reasons (number of GP clusters)

Randomization
n = 140 (approximately 14,000 patients)

Intervention (n=70)
  - Received intervention (n=)
  - Did not receive intervention (n=)

Usual care (n=70)

Follow up: 12 months
- The proportion of patients who have an unscheduled medical contact in the period September-December
- The total number of medical contacts (scheduled and unscheduled) per patient in September and in the period September-December
- The time to first unscheduled medical contact in September and in the period September-December
- The proportion of patients who have a medical contact (either scheduled or unscheduled) in September and in the period in September-December
- The total number of medical contacts (either scheduled and unscheduled) per patient in September and in the period September-December
- The time to first medical contact in September and in the period September-December
- The proportion of patients who have an unscheduled medical contact in in September and in the period September-December associated with a respiratory diagnosis
- The number of unscheduled medical contacts per patient in September and in the period September-December associated with a respiratory diagnosis
- The time to first unscheduled medical contact associated with a respiratory diagnosis in September and in the period September-December
- The number of prescriptions per patient in the month of August
- The number of prescriptions in the 12 months following the intervention