Evaluation Processes for MedReDi

Health System Factors

Organisational Design
- organisational enablers – pharmacist comments on referral letter quality
- organisational barriers - % GP acceptance of dHMR referral
- Combined effect of organisational enablers and barriers on overall intervention process - % dHMRs that progress per protocol compared to those that do not

Inter-professional Relationships and Coordination
- Is inter-professional collaboration able to occur? – % dHMRs that progress per protocol
- What is the quality of this collaboration? – written/verbal/face to face
- What happens when this doesn’t occur? – control group